

TOMET MECHANICS is a leading company in the sector of precision machining for steel components and special alloys.

Thanks to the powerful fleet of machines employed for turning, milling, threading, tothing, friction welding, grinding, knurling, assembling and balancing, it can guarantee the supply of products for electric motors.

TOMET MECHANICS' main goals are fulfilling the requests of its Clients and maintaining the excellent reputation in the quality of its services and products.

These goals are achieved through:

- Defining and monitoring the indicators for the Quality related to the different working processes.
- Verifying the levels of Customer's loyalty through the evaluation of the indicators related to service and turnover.
- Monitoring and managing NC in order to aim at a significative reduction in their % through an analysis of the triggering causes and the implementation of long-lasting and effective corrective actions.
- Monitoring and managing internal NC and their related costs, with specific attention to their triggering causes and the consequent corrective actions.
- Development and maintenance of the Quality system in compliance with the UNI EN ISO 9001 norms.

In order to achieve this, **TOMET MECHANICS** promotes and develops the following activities:

- Involvement of all employees for a continuous improvement of the company's working processes/activities.
- Planning activities in order to verify the efficiency of the Quality system through internal Audits.
- Planning and performing Quality system's revisions (made by the Directors).
- Evaluation of the potential necessity of new human or technical resources.

The previously mentioned goals can be achieved through the total collaboration between **TOMET MECHANICS'** employees. This is pivotal in order to remain competitive in an evolving market that asks for continous improvements in technology, efficiency, quality, prices, reliability, company's image and performance.

The general objectives of the present document are analytically related to the different working processes and they are quantified and monitored by the CQ team and the Directors through a periodical revision of the related documentation.

CEO -ARMANDO CONCATO

